

# IN NEED OF SPECIALIZED MEDICAL CARE?

## Do you need specialized medical care?

Medical specialists accept patients referred by a family doctor or a physician at a walk-in clinic. Speak with your family doctor—if you have one—or with a general practitioner at a walk-in clinic if you feel you need to consult a medical specialist.

**Your family doctor thinks you should see a medical specialist?**

**Let the Montreal CRDS find one for you!**

The Centre de répartition des demandes de service montréalais (CRDS—Service Request Dispatch Centre) is an access window created to help patients who need an initial consultation with a medical specialist following a referral by their family doctor or general practitioner.

## How to set an appointment with the medical specialist?

- Your family doctor takes care of requesting an appointment with the CRDS on your behalf.
- Someone from the CRDS will contact you to set up an appointment with a specialist.

### **Note that...**

- The specialist will see you promptly if your family doctor deems your case urgent.
- The CRDS will try to find you an appointment with a specialist near you.
- Your family doctor can provide the name of a specialist, a medical office, or establishment on the consultation request.

The Montreal CRDS takes care of scheduling an initial appointment in the following medical specialties:

<b>PHASE 1 (ESTABLISHED OCTOBER 2016)</b>	<b>PHASE 2 (ESTABLISHED SEPTEMBER 2018)</b>	<b>PHASE 3 (ESTABLISHED MARCH 26, 2019)</b>
<ul style="list-style-type: none"> <li>• Cardiology</li> <li>• Gastroenterology</li> <li>• General pediatrics</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Ophthalmology</li> <li>• ENT</li> <li>• Orthopedics</li> <li>• Urology</li> </ul>	<ul style="list-style-type: none"> <li>• General Surgery</li> <li>• Internal medicine</li> <li>• Neurosurgery</li> <li>• Oncohematology</li> <li>• Physical medicine</li> <li>• Rheumatology</li> <li>• Vascular Surgery</li> </ul>	<ul style="list-style-type: none"> <li>• Allergy-immunology</li> <li>• Dermatology</li> <li>• Endocrinology</li> <li>• Geriatrics</li> <li>• Gynecology</li> <li>• Medical Oncology</li> <li>• Microbiology- Infectious diseases consultation</li> <li>• Plastic surgery</li> <li>• Pneumology</li> <li>• Psychiatry</li> </ul>

## IMPORTANT

If your health status changes before your appointment with the specialist, please notify your family doctor or specialized nurse practitioner (SPN) as soon as possible.

### For any questions or comments concerning the CRDS

- Telephone: 514 762-2737
- Fax: 514 732-5121
- Email : [crdsmontreal.ccsmtl@ssss.gouv.qc.ca](mailto:crdsmontreal.ccsmtl@ssss.gouv.qc.ca)

### Need to consult a specialist not covered by the CRDS?

If you are referred to a specialist not covered by the CRDS, your physician may provide the contact information of hospitals and clinics to call so you can book an appointment. However, you are responsible for booking your own appointment. If your condition requires an urgent consultation, your physician will personally refer you to the appropriate resource.

Visit [Portail santé mieux-être](#) to obtain contact information for specialized clinics in Montreal.

Visit the website of [the Fédération des médecins spécialistes du Québec \(FMSQ\)](#) to learn more about medical specialties.

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